R&Q Insurance Holdings Ltd

R&Q appoints Hillary Jarvis as Chief Claims Officer for North America

1 September 2022

R&Q Insurance Holdings Ltd, the leading non-life global specialty insurance company focusing on Program Management and Legacy Insurance businesses, is pleased to announce the appointment of Hillary Jarvis as Chief Claims Officer for North America. Hillary will report to Andrew Pinkes, Global Chief Executive Officer, Legacy Insurance.

Hillary brings over 20 years of experience and was most recently Managing Director, Claims – Compliance and Strategy at Markel where she led a team of 60 responsible for claims compliance, business intelligence, innovation, and strategic planning functions. Prior to this, Hillary was General Counselor, Second Vice President to the Travelers' largest claims center. She started her career practicing law at Pillsbury Winthrop Shaw Pittman and was of counsel at Steptoe & Johnson.

Andrew Pinkes, Global Chief Executive Officer, Legacy Insurance, commented: "I'm pleased to welcome Hillary to our Legacy leadership team. Creating a more efficient and specialized claims function is an important part of our objective to deliver best-in-class outcomes and become a more data focused and scalable Legacy solutions provider. Hillary's strong technical claims and legal expertise, along with her extensive experience in leading initiatives that harness the power of data, will be a valuable addition for R&Q and our customers."

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About R&Q

R&Q is a non-life global specialty insurance company operating two highly complementary, businesses: Program Management and Legacy Insurance. Both of these businesses are leaders in markets with high barriers to entry and significant growth opportunities. Legacy Insurance generates profits and capital extractions from expert management of legacy non-life insurance portfolios. Program Management generates commission income from its licensed (and rated) carriers in the US, EU and the UK, writing niche and profitable program business, largely on behalf of highly rated reinsurers.

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